

LEGAL NOTICE

This note regulates the use of this website www.transportairport.es, which belongs to ÁNGELES GÓMEZ GALLARDO.

The use of and navigation through the webpage www.transportairport.es attributes the navigator with the condition of user of the same and implies full acceptance, without exceptions, of each and every condition included in this Legal Notice, which may be subject to change. The user undertakes to make correct use of the website according to the Law, good faith, public order, the use of traffic and the present Legal Notice. The user is responsible with respect to the OWNER OF THE WEBSITE or third parties for any damage or detriment they may cause as a consequence of the non compliance with said undertaking.

TERMS AND CONDITIONS

www.transportairport.es, acts an agent between the general public and the transfer provider and operates under Spanish legislation.

Corporate Name: Ángeles Gómez Gallardo (CIF:)
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Booking information

All bookings must be placed at least 24 hours in advance of your departure. All bookings reserved in less than 24 hours must be requested through our phone number or e-mail.

If you don't provide us with the correct information and we have to provide alternative transport (e.g. you forgot to inform us about wheelchair, pets, bike, suitcase, etc), additional costs may be incurred and added in order to provide the service.

Following EU legislation, every child must be carried in the appropriate child seat, make sure when you are booking the transfer to mark the right child seat needed.

When the booking is completed, you will receive an email with your order number and all the necessary details for the service. You must contact us if there are any mistakes. It is your responsibility to travel in possession of your booking voucher, via your phone (e-mail) or printing the receipt, at all times.

Method of payment.

Payment will be made via Paypal, the most secure system for purchases made over internet.

Changes to your booking

If you need to change anything regarding your booking, contact us as soon as possible via e-mail. For changes received within 3 days of the transfer there will be an extra charge of 20€.

Cancellations

For all cancellations received up to 3 days (72 hours) before the transfer, the booking will be subject to a 50% charge and a subsequent 50% refund.

Luggage information

For bookings with more than 2 bicycles / bike suitcases, you will have to contact us via e-mail or complete the special transfers option, so we are able to inform you of any special transfer and if there will be an extra charge.

We will always try to return any luggage left in the vehicles, however extra charges will be incurred.

Right of admittance.

We reserve the right to refuse carriage of any person who is under the influence of alcohol or drugs or those whose behavior or language could be offensive to the driver or other passengers.

Transfer conditions.

The driver will wait for a maximum of 60 minutes from the time of flight arrival. If you have any problem at the airport control or with your luggage, please contact us by phone to notify the driver.

For any other pickup point (Hotel, Villa, Apartments...) the maximum waiting time will only be 15 minutes.

If you have also made a return booking, the driver that picks you up at the airport will confirm the agreed date and time of the same.

Complaints

If you are not satisfied with any part of our service you may contact us via email within 30 days of the date of your transfer. We will only accept liability for claims produced by our own negligence.